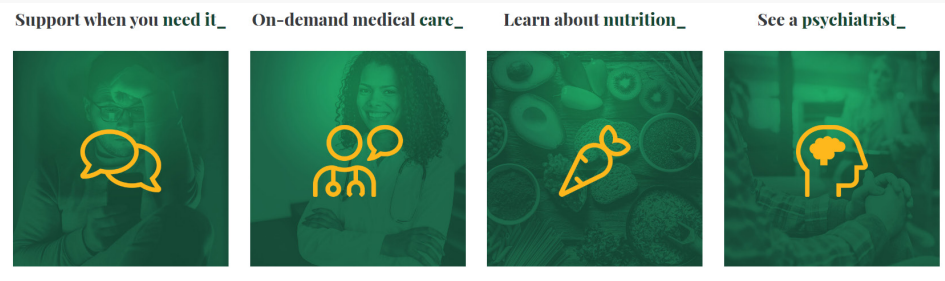


Getting Started

Visit the Baylor Telehealth Care Hub at baylor.academiclivecare.com. Your [Home Page](#) will reflect all services available to you. Select the care applicable to your needs.

**Welcome to your
Care Hub_**



To [speak with a counselor](#) immediately or schedule an online or in-person appointment, hover over the image and click 'Start a Call'.

Dial one of the three phone numbers listed based on your current location to connect with a professional.

Support when you need it_

Immediate help or scheduled appointments with over-the-phone mental health care

START A CALL

Get Connected with a Professional

For students within the Greater Waco area:

(254) 710-2467

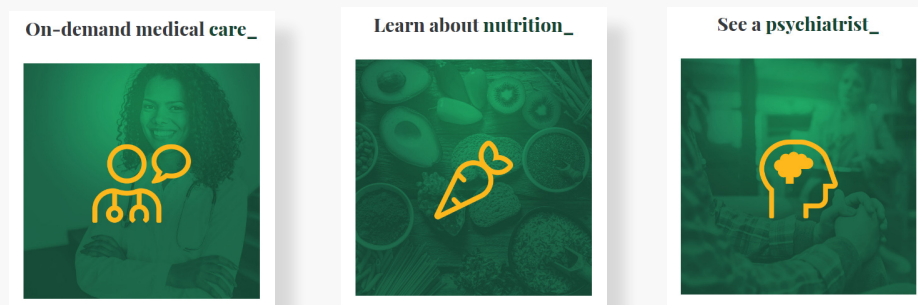
For students outside the Greater Waco area throughout the US:

(833) 969-3998

For students outside the US:

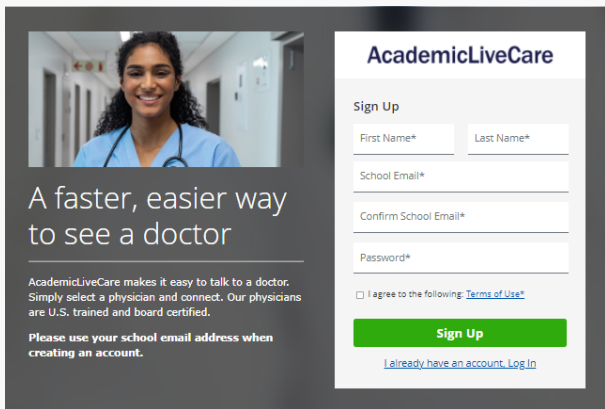
+44 20 8987-6588

For [Medical](#), [Nutrition](#), and [Psychiatry](#) care, hover over the appropriate image and click the corresponding action button to proceed.

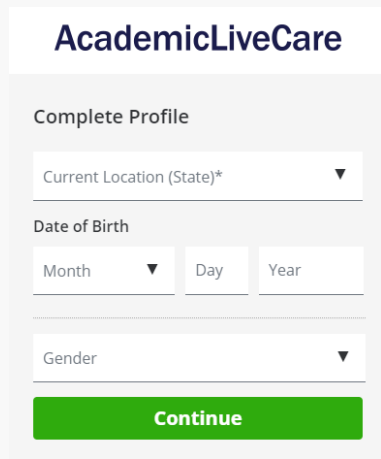


Note: You will be redirected to the AcademicLiveCare portal.

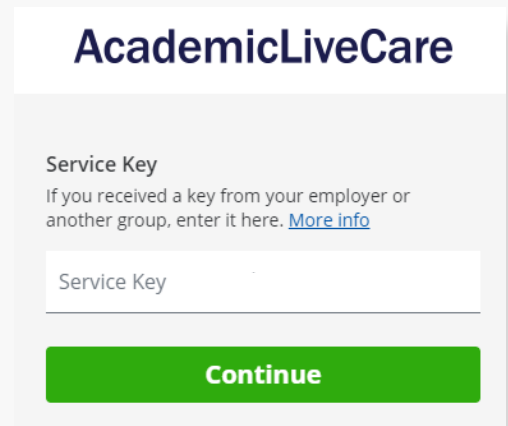
How to Sign Up



1 Sign Up for AcademicLiveCare using your school email address or [Log In](#) if you already have an account.

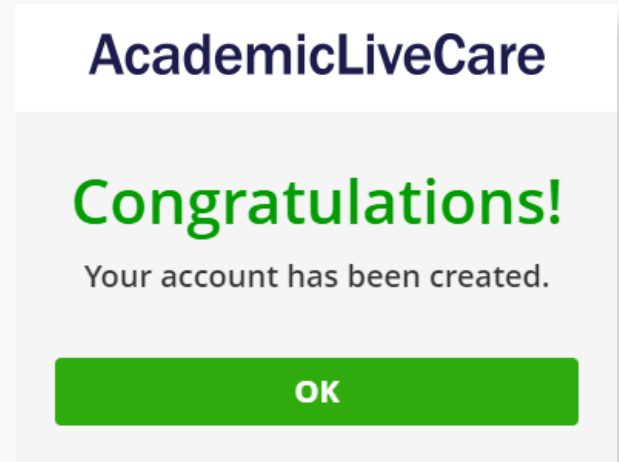
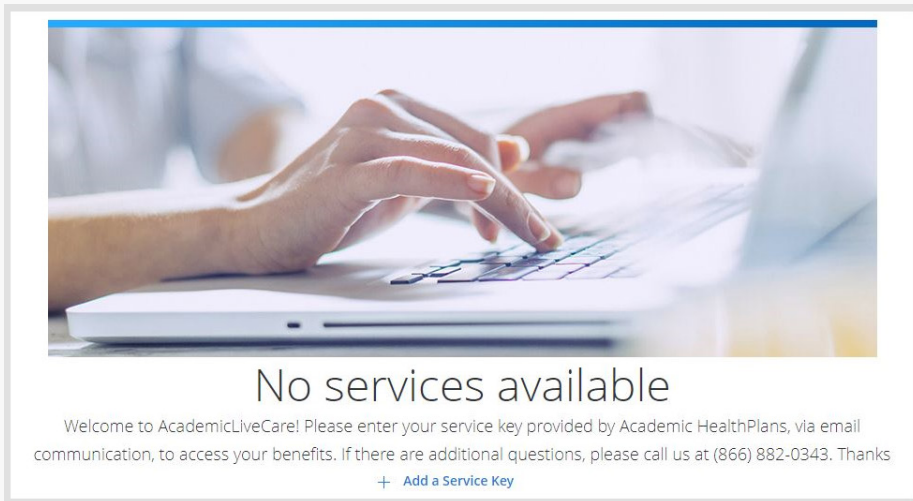


2 Complete your profile.



3 When prompted to enter a Service Key, enter **ALCBAYLU** and press 'Continue'.

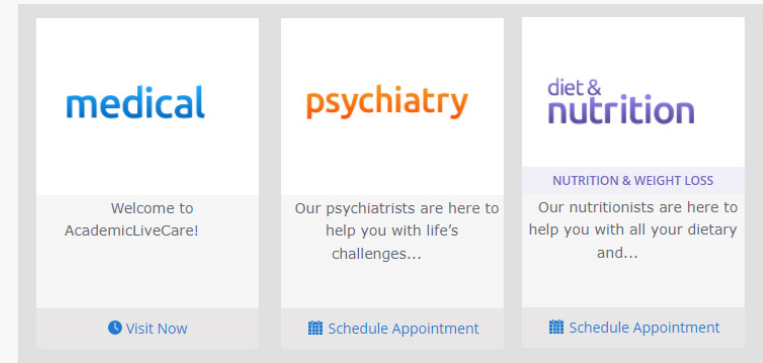
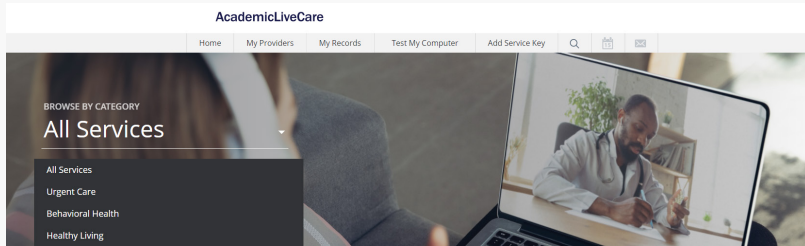
The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after your sign-up is complete. If you see this message, click [Add a Service Key](#) and enter **ALCBAYLU**.



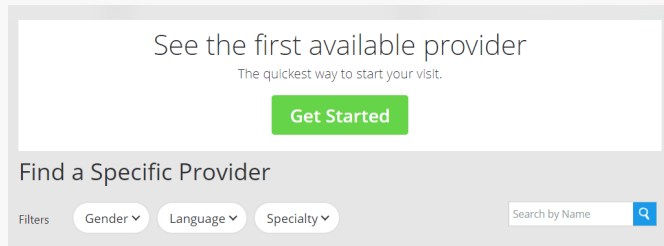
4 Now that your account has been created, you're ready to Get Care!

How to Get Care

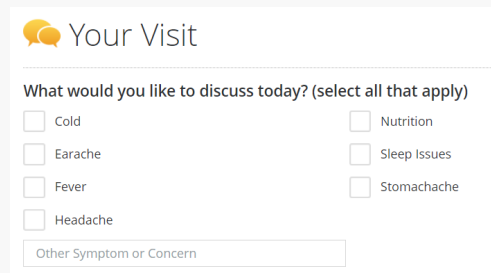
Your [Home Page](#) will reflect all services available to you. Select the care applicable to your needs.



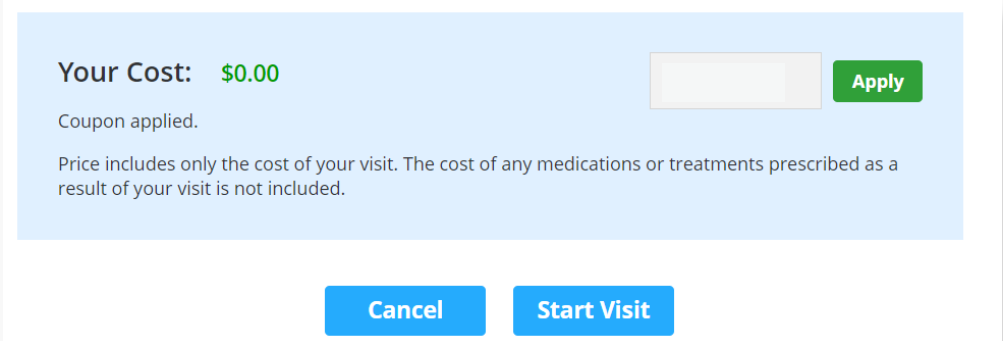
For [Medical/Urgent Care](#), click 'Get Started' to see the first available provider or find a specific provider by using the search and filter tools.



Provide details about your visit and acknowledge that you have read the Notice of Privacy Practices and agree to the Terms of Use.




On the payment screen, enter [Coupon Code](#) and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.




How to Set Up an Appointment

For **all other care**, schedule a virtual visit by selecting your preferred date to see a list of available providers and appointment times. Or, find a specific provider by using the search and filter tools.


Schedule an Appointment

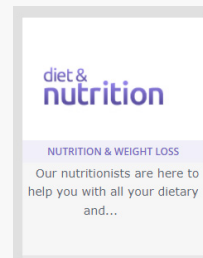
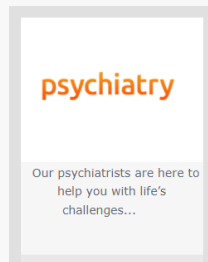
 Choose by Date ▼

 Choose by Provider ▼


Find a Specific Provider


Filters





Review your appointment details and click [Schedule Appointment](#) to confirm your visit.

 Appointment Details



Psychiatrist
8:00 AM CDT
Friday, September 24, 2021

[Cancel](#) [Schedule Appointment](#)

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter [Coupon Code](#) and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Your Cost: **\$0.00**

[Apply](#)

Coupon applied.

Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

[Cancel](#) [Start Visit](#)

Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.